

## **Chadwick Shores Important Gate Information**

### **What you need to know**

\*\*\* The gates will be closed daily during nighttime hours. In the interest of resident safety, the evening gate closing time will be adjusted once in the Spring and once in the Fall to take into account the length of daylight hours. The morning gate opening time will remain constant throughout the year. Information regarding the gate operating times will be posted on the information sign at the gate, on the Chadwick Shores website [www.chadwickshores.com](http://www.chadwickshores.com) and Facebook page. Residents will also receive an email notification in advance of pending changes to the gate closing hour.

\*\*\* You will need to enter your 4-digit access code, preceded by the "#" sign, in order to gain entry into the community via the gate keypad.

\*\*\* The exit gates will open automatically by sensors in the road

### **EXIT GATES OPEN TOWARDS YOU; WAIT AT WHITE LINE UNTIL FULLY OPEN**

\*\*\* The siren (yelp) of emergency vehicles will trigger a sensor to open gates

### **Opening the gate**

The system is equipped with an access code that will allow you to open the gate by entering this code on the system keypad. Each property owner received an assigned 4-digit personal access code. **To open the gate, enter the four digit access code on the keypad preceded by the # sign (If you received a 3 digit code, you must put a 0 (zero) before the 3 digit code).** A WELCOME screen with directions is displayed when the system is ready for code entry. Please depress numbered buttons slowly and completely. If your code has been recognized, an Access Granted will be displayed and heard before the gates open. Gates will automatically close behind you. If you do not know your personal access code (landlord did not inform you, did not receive, recently moved), please contact Premier Management Company.

### **Guest Communication and Providing Gate Access from Your Home**

Our community has been equipped with a Chamberlain Telephone Entry System that will provide voice communication for your guest from the entrance key pad to your home by use of the local telephone network if you have provided us with a current phone number and instructed us to put your name in the directory. If provided, your name and telephone number will be programmed into the telephone entry system. When guests come to visit you, they will look your name up in a directory by scrolling up or down (using the up or down key) and following the instructions on the telephone entry system. This system is equipped with a call button. When your name is displayed and selected in the directory, the guest can press the # (call) button to establish phone communications with your home.

Once you have answered the phone call and you have identified your guest, you have the choice to either grant access or deny access to your guest. **To grant access to your guest, press 9 on your touch-tone telephone (home phone or cell phone).** The telephone entry system will respond with "access granted" indicating that the gate is opening and then will automatically hang up. Please Note: Some newer telephones emit a very short duration tone when the number is pressed. If your telephone does this, you may have to press the open number twice in rapid succession to open the gate. To deny access to your guest, just hang up. If you have a rotary dial phone, dial 9 to grant access. To deny access, hang up.

### **Privacy**

Your telephone number is not displayed on the key pad. Your telephone number can be stored in the system without your name being displayed on the directory. If you choose this option, you will need to inform your guest of your 3- digit directory number, otherwise they will have no method of contacting you from the front entrance through the telephone entry system.

### **Exiting Chadwick Shores when the Exit Gates are Closed**

There are sensors in the road that will automatically open or close the gates. Pull up to the white line at the exit gate and wait for the gates to fully open. If you continue to drive forward before the gates are open, you will trip the next sensor which will stop the gates motion. This is designed for your protection. Please drive slowly through the gate. The gates will automatically close behind you when you drive over the last sensor in the road.

### **Request to have name at front gate with guest communication:**

Name of property owner to be listed: \_\_\_\_\_

Property Address(es): \_\_\_\_\_

Telephone number: (The number you want called to provide gate access) \_\_\_\_\_

Please Check One below:

My name can be displayed in the directory. I understand my phone number will not appear.

I do not want my name in the front gate directory but want to use my personal access code. I understand that my phone is not displayed but I will be represented in the directory by a number.

Owner Signature: \_\_\_\_\_